

Improve Efficiency and Quality of Care with Complete and Timely Views into Physician Performance

Physician Performance Advisor does much more than just make it easier for you meet Joint Commission reporting requirements.

- Relevant metrics and benchmarks in concise dashboards allow rapid detection of performance issues.
- Links to underlying data details speed homing in on root causes.
- Physician-specific views facilitate re-credentialing.
- Filtering by setting of care, type of visit, and relationship to patient ensure confidence in the data during 1-on-1 physician reviews to better motivate improvements.

The Most Comprehensive Picture of Physician Performance across Care Settings

Only Physician Performance Advisor enables hospitals to closely and continuously monitor physician performance with 360-degree assessments of physician activity across multiple care settings and performance categories.

Care Settings

- Emergency
- Observation
- Ambulatory surgery
- Outpatient clinic
- Inpatient

Performance Criteria

- Utilization
- Quality
- Safety
- Patient Satisfaction

Powerful Data Integration Streamlines Access to Internal and External Data

Data from existing clinical repositories and operational and financial systems is easily and automatically combined with custom and preferred third-party benchmark data to provide up-to-date information when it's needed.

- Encounter-based data can be updated daily or weekly—providing physicians access to assessments based on their most recent cases.
- Periodic data, such as patient satisfaction surveys, can be updated at appropriate intervals.

Meet Reporting Requirements with Less Time and Effort

Physician Performance Advisor compresses the time and effort required to meet The Joint Commission's requirements for Ongoing Professional Practice Evaluation (OPPE) and Focused Professional Practice Evaluation (FPPE). One hospital system saved over \$200,000 and 1200 man-hours of labor on Joint Commission reporting with Physician Performance Advisor.

"The Joint Commission's physician surveyors were very impressed with the tool and the report and said that when it came to reporting, we were way ahead of the game compared to other organizations."
Hospital Quality and Safety Director

Capture More Improvement Opportunities

Physician Performance Advisor provides quality managers with the ability to identify specific opportunities for improvement at the physician, practice, specialty, facility, and organization level.

- Compare individual physicians to standard benchmarks, as well as peers within their practice, specialty, and facility.
- Spot outliers responsible for a disproportionate impact on organizational performance.
- Detect patterns across the organization that reveal best practices.
- Focus efforts on improvements that most impact outcomes, meet cost containment goals, and increase revenues.



Motivate Performance Improvements

Motivating physicians to change behaviors requires that physicians trust the data used in their reviews. Physician Performance Advisor enables a physician executive and a physician to sit together, focus on recent cases, and dive from summary metrics to the underlying details—down to the patient interaction level. The ability to filter by patient relationship—e.g., look only at attending physician roles—promotes constructive dialogue. And specific cases can be easily excluded, where warranted.

Powered by *Best in KLAS* Business Intelligence Platform

Physician Performance Advisor leverages Dimensional Insight's The Diver Solution™—winner of the *Best in KLAS* Business Intelligence/Reporting award for three consecutive years.



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